Dear Chairman Thune, Ranking Member Nelson, Chairman Shuster, and Ranking Member DeFazio:

As a follow up to our August 14 letter, the undersigned groups are writing to you on behalf of the Rail Customer Coalition (RCC) to highlight the serious and disruptive rail service problems that many of our member companies continue to experience on the CSX rail network.

The RCC recently sent the attached letter to the Surface Transportation Board (STB) to underscore the ongoing, and in some cases deteriorating, service problems. These includes major service changes imposed with little notice, missed switches and poor communication from CSX. The letter requests a meeting with STB Commissioners to discuss these concerns as well as potential Board actions.

While we appreciate the actions taken to date by the STB, including the October 11 listening session, many problems remain unresolved. We urge Congress and your Committees in particular to examine the CSX service breakdown, and potential means available to the STB to mitigate the adverse impacts to the rail network. The CSX service failures have had a much greater impact on the industry because many businesses are captive customers and do not have any choice when it comes to their rail service provider.
Our members would appreciate additional Congressional oversight of the CSX service disruptions due to the impacts that have been well documented since earlier this year.

Sincerely,

Agricultural Retailers Association  
Alliance of Automobile Manufacturers  
Alliance for Rail Competition  
American Bakers Association  
American Chemistry Council  
American Farm Bureau Federation  
American Forest & Paper Association  
American Malting Barley Association  
American Petroleum Institute  
Association of Global Automakers  
The Chlorine Institute  
Corn Refiners Association  
The Fertilizer Institute  
Glass Packaging Institute  
Grocery Manufacturers Association  
Independent Lubricant Manufacturers Association  

The Institute of Scrap Recycling Industries  
International Warehouse Logistics Association  
Louisiana Chemical Association  
National Association of Chemical Distributors  
National Farmers Union  
National Industrial Transportation League  
Plastics Industry Association  
Plastic Pipe and Fittings Association  
Private Railcar Food and Beverage Association  
Freight Rail Customer Alliance  
Southeastern Lumber Manufacturers Association  
The Sulphur Institute  
Steel Manufacturers Association  
Vinyl Institute

Attachment