



Chemical of Interest (COI) Request

Category: Security Related - Fall 2014

Position(s) of employees/contractors:

Customer service rep.

Brief summary:

CSR received a call from individual looking to buy a Chemical of Interest (COI). The individual had previous purchase history with our company. Advised he was buying to use to clean car parts (would be reacting with metal), and he was not buying from previous supplier all of which was suspicious. CSR immediately reported to supervisor.

List any corrective actions:

Near miss report completed, suspicious activity report filed with state and federal agency.

Communicated to other employees, public, customers, etc.?

Incident reviewed internally commending personnel and procedures accuracy.

Senior management involved:

Procedures and protocols are reviewed and authorized by senior management.

Additional comments:

Local FBI agent commended reporting as the individual was on the watch list.