



# Driver Directed to Wrong Bulk Container

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**Category: Customer Facility Related – Winter 2014-2015**

**Position(s) of employees/contractors:**

Driver

**Brief summary:**

Driver was making a bulk delivery at customer location. Customer personnel directed him to bulk tank and driver noticed it was the wrong one.

**List any corrective actions:**

Driver worked with customer to verify correct purchase order prior to beginning process of off-loading product.

**Communicated to other employees, public, customers, etc.?**

Yes, other drivers.

**Senior management involved:**

Yes.

**Additional comments/recommendations:**

None, driver followed bulk unloading checklist and prevented transferring product to wrong bulk tank.