



Contaminated Receiving Hose

Category: Customer Facility Related; Loading/Unloading Related; Product Storage Related - Spring 2014

Position(s) of employees/contractors:

Driver

Brief summary:

Customer's alkaline receiving hose was contaminated with acid. This was not known to us or customer. They thought load had been cleaned. When we delivered alkaline product, the hose shook from the acid/alkaline reaction. There was no release or product or injury.

List any corrective actions:

Review and analysis of incident with customer, driver, management.

Other recommendations:

Require customer to certify all receiving equipment is cleaned. Train driver to start delivery slowly and be prepared to shut down if necessary.

Communicated to other employees, public, customers, etc.?

Face to face.

Senior management involved:

At the time of incident analysis and in filing this report.